

## **Privacy Policy**

Protecting your private information is our priority. This statement of Privacy applies to <u>www.graphenoil.com</u> and Graphenoil and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to Graphenoil include <u>www.graphenoil.com</u>. The Graphenoil website is a Graphene Lubricants and Motor Oils site. By using the Graphenoil website, you consent to the data practices described in this statement.

**Collection of your Personal Information:** In order to better provide you with products and services offered on our Site, Graphenoil may collect personally identifiable information, such as your:

- First and Last Name
- Mailing Address
- E-mail Address
- Phone Number

If you purchase Graphenoil's products and services, we collect billing and credit information. This information is used to complete the purchase transaction.

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services available on the Site. These may include: (a) registering for an account on our Site; (b) entering a sweepstakes or contest sponsored by us or one of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering and purchasing products and services on our Site. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

**Use of your Personal Information:** Graphenoil collects and uses your personal information to operate its website(s) and deliver the services you have requested.

**Sharing Information with Third Parties:** Graphenoil does not sell, rent, or lease its customer lists to third parties.

Graphenoil may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Graphenoil, and they are required to maintain the confidentiality of your information.

Graphenoil may disclose your personal information, without notice, if required to do so by law or in good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Graphenoil or the Site; (b) protect and defend the rights or property of Graphenoil; and/or (c) act under exigent circumstances to protect the personal safety of users of Graphenoil or the public.

- Automatically Collected Information: Information about your computer hardware and software may by automatically collected by Graphenoil. This information can include: your IP address; browser type, domain names, access times, and referring website addresses. This information is used for the operation of the service; to maintain quality of the service, and to provide general statistics regarding use of the Graphenoil website.
- Links: This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

**Security of your Personal Information:** Graphenoil secures your personal information from unauthorized access, use, or disclosure. Graphenoil uses the following methods for this purpose:

SSL protocol

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryptions, such as the Secure Sockets Layer (SSL) protocol.

We strive to take appropriate security measure to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the internet which are beyond our control; and (b) security, integrity, and privacy of

any and all information and data exchanged between you and us through this Site cannot be guaranteed.

**Right to Deletion:** Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will:

- Delete your personal information from our records; and
- Direct any service providers to delete your personal information from their records.

Please note that we may not be able to comply wit requests to delete your personal information if it is necessary to:

- Complete the transaction for which the personal information was collected, fulfill the terms of a written warranty, or product recall conducted in accordance with federal law, provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us;
- Detect security incidents, protect against malicious, deceptive fraudulent, or illegal activity; or prosecute those responsible for that activity;
- Debug to identify and repair errors that impair existing intended functionality;
- Exercise free speech, ensure the right of another consumer the exercise his or her right of free speech, or exercise another right provided for by law;
- Comply with the California Electronic Communications Privacy Act;
- Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when our deletion of the information is likely to render impossible or seriously impair the achievement of such research, provided we have obtained your informed consent;
- Enable solely internal uses that are reasonable aligned with your expectations based on your relationships with us;
- Comply with an existing legal obligation; or
- Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provide the information.

**Children Under Thirteen:** Graphenoil does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

**E-mail Communications:** From time to time, Graphenoil may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or general communications.

If you would like to stop receiving marketing or promotional communications via email from Graphenoil, you may opt out of such communications by "replying STOP' or by calling us at 832-666-3143.

**Changes to this Statement:** Graphenoil reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address on specified in your account, by placing a prominent notice on our Site, and/or by updating any privacy information on this page. Your continued use of the Site and/or services available through this Site after such modifications will constitute your: (a) acknowledgement of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

Contact Information: Graphenoil welcomes your questions or comments regarding this Statement of Privacy. If you believe that Graphenoil has not adhered to this Statement, please contact Graphenoil at:

> Graphenoil 16310 Hollister St. Houston, Texas 77066

Email Address: info@graphenoil.com

Telephone number: 832-666-3143

**Notes:** The data contained herein are furnished for information only and are believed to be reliable. We cannot assume responsibility for the results obtained by others over whose methods we have no control. It is the user's responsibility to determine suitability for the user's purpose of any production methods mentioned herein and to adopt such precautions as may be advisable for the protection of property and of persons against any hazards that may be involved in the handling and use thereof.

In light of the foregoing, Graphenoil specifically disclaims all warranties expressed or implied, including warranties of merchantability or fitness for a particular purpose, arising from sale or use of Graphenoil products. Graphenoil specifically disclaims any liability for consequential or incidental damages of any kind, including lost profits.

## Last Update: 1/25/2021

The discussion herein of various processes or compositions is not to be interpreted as representation that they are free from domination of patents owned by others or as a license under any Graphenoil patents that may cover such processes or compositions. We recommend that each prospective user test his proposed application before repetitive use, using this data as a guide. This product may be covered by one or more United States or foreign patents or patent applications.

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